

10:01:50 From Robert Huxtable : Who is our target audience in reopening? Last week we said that families with young children probably will not come (will not be able to handle the social distancing), and the elderly will probably not come. Church of the Resurrection in Leawood KS did an online survey; 42% of their respondents said they may not come back in person until there is a cure or a vaccination. Who is our audience?

10:04:38 From Alan Ware : good morning everyone

10:05:56 From Val Neuhart : Good morning!

10:11:54 From Bannockburn Zoom : Example website messaging campaign:
bbcfamily.com/churchisback

10:17:15 From Steffani Mears : Helpful info! Did you clean surfaces in between services? If so, how was that done?

10:17:52 From RWilmhoff : single service? what did you do between if not

10:19:24 From cmeador : How did you monitor the number of people in restrooms?

10:19:53 From John Scibilia : Did you say in communications you would not require masks?

10:20:10 From RWilmhoff : with only 20% attending, was it worth it?

10:20:15 From Dennis Rodrigues : How will you feel if your 30% non-mask wearing congregants turn your church into a mass spread site?

10:20:21 From Glenn Wood : They did not require masks but encouraged them to wear

10:20:49 From RWilmhoff : how did you manage the lobby?

10:21:24 From Glenn Wood : They used volunteers with signs to direct traffic

10:21:32 From John Gordon : What, if anything, did you do to accommodate the 65+ at-risk group?

10:22:12 From Sal Cartusciello : With no count known by not using reservations, what was the plan if you would have had more people show up and made distancing difficult?

10:23:45 From Freelands : We are not anxious to bring our 65+ group back too soon. We don't want to take chances with their health.

10:24:15 From RWilmhoff : do you anticipate a higher % this weekend?

10:25:47 From Andrea Diener : How did you handling seating to keep the 6 ft distance between family units? Did you remove rows or space between seats?

10:25:48 From Freelands : What are your plans with regard to choirs and singing in light of information suggesting that singing can spread the virus more easily?

10:26:42 From RWilmhoff : did you change the worship service itself? shorter, less music, passing offering etc

10:27:23 From Glenn Wood : on the seating, they asked ppl to put three seats in between families. Family could sit together

10:27:38 From Deanna : Did you provide face masks and/or gloves to those that attended worship?

10:30:04 From Karen Stark : anyone replacing air conditioning filters or updating with special cleaning of all ducts?

10:30:25 From Alan Ware : This link is getting a lot of attention on how the virus is passed, any of you seeing this and give it any credence?https://www.erinbromage.com/post/the-risks-know-them-avoid-them?fbclid=IwAR2QJvRNyMM8HNm-PCg4MeKOICkpuZ4qD4-W_zYC7LkGrNT1J17iNKbKriw

10:33:03 From Lori Walsh : Is anyone considering the addition of equipment for disinfecting like foggers, UV devices in ductwork, etc?

10:33:35 From Chris Ockerman : In Michigan it is 80% are wearing masks and 210% are not

10:33:47 From Chris Ockerman : 20%

10:34:11 From Lee Thrasher : If you find out a member has contracted the virus after attending a worship service, what is our responsibility to notify all those who attended, and do we need to stop meeting for 14 days while everyone quarantines?

10:34:48 From Denise Craig : @Lori - We are looking at them. I would be interested to see if anyone else has purchased or used them.

10:35:52 From Nancy Probst : If you do true contact tracing, you would need to have a sign in for each person that attends - and in South Carolina, we fall under the control of DHEC.

10:36:02 From Mike Long : Lori Walsh, we are replacing all HVAC filters with MERV-13 filters. In addition, we are turning on HVAC fans to run continuously when staff or congregants are on campus. Last, we have opened our dampers wide open to allow for max outside air.

10:37:11 From criegler : We have ladies making cloth masks so that we'll have them available when we do reopen.

10:39:17 From amy : IBC Little Rock has ordered 4. But they should be in tomorrow.

10:39:21 From Nancy Probst : We have ordered a Check Mate Electrostatic Cleaning System.

10:40:41 From Nancy Probst : We used our cleaning service to do a full disinfect of all of our facilities. We will use the Check Mate system going forward.

10:41:02 From Val Neuhart : Can you share resource for electrostatic cleaners?

10:41:13 From amy : IBC Little Rock has retained employees 100% (other than childcare workers). Our EE's will be trained. We foresee this to be useful for months to come.

10:41:45 From Nancy Probst : Cheney Brothers - foodservice distributors, and Home Depot Pro

10:42:29 From DONALD BENSON : Protect Anti-Viral/Anti-Bacterial Bomb. We use these in our learning center. They are used in Hospitals.

10:42:46 From Pat : NATS/ACDA released report on 5/5 saying "no vaccine, no safe public singing." <https://www.middleclassartist.com/post/nats-panel-of-experts-lays-out-sobering-future-for-singers-no-vaccine-no-safe-public-singing>

10:43:11 From Freelands : Do you plan to usher people in (and out), family unit by family unit, in order to maintain social distancing?

10:44:04 From Terri Hood : we are planning to usher in with ushers scattered throughout the room

10:44:24 From Denise Craig : @Freelands - We do plan to use ushers to assist with proper social distancing as families are seated.

10:44:44 From Laurel Swanson : Yes, ushering/designated seating is part of our plan.

10:44:49 From RWilmhoff : WE bought the one-piece communion sets (wafer in lid) to give out in the lobby, and have acquired giving boxes to replace passing the offering plate

10:44:57 From Andrea Diener : How did you handle dismissing the congregation to maintain the 6 ft social distancing? Multiple exits? Staggered dismissal?

10:45:05 From Denise Craig : Signage + human assistance

10:45:10 From len armstrong : are you blocking off every other pews?

10:45:20 From Alan Ware : Does anyone have a place to order disinfectant supplies that is not backorderd for two months. Hadn sanitizer stations, masks,

10:46:07 From Gordon Thompson Oak Mtn. Bham, AL : I find value with short weekly call update if TCN willing to host?

10:46:20 From Linda Fouty, Clear Lake Pres : try wrist-band.com - they have many supplies on hand including gel hand sanitizer, masks and thermometers.

10:46:39 From Terri Hood : I would like to talk about how people are handling vacation requests while limited office needs

10:46:50 From Nancy Probst : The State of South Carolina is offering supplies to preschools.

10:48:23 From Lori Walsh : Terri Hood - we have just reminded our staff that they must use vacation even now while working from home so that we don't have people not available when we get back to church. Whenever that is.

10:48:23 From Bannockburn Zoom : Hey Team, I have to head out to another meeting. God Bless each of you and good luck re-opening your church's.

10:48:47 From len armstrong : do you require waviers for your volunteers?

10:48:50 From Freelands : We are encouraging those with vacation time to take it as duties permit. We are covering regular wages for the next 8 weeks using PPP funds, but we will have to reevaluate at that time what we will do moving forward based on current conditions. Have people use vacation, reduce hours, furlough?

10:51:50 From Nancy Probst : Those of us coming in to work every day need a vacation!!

10:51:58 From Val Neuhart : Amen!

10:52:28 From Nancy Probst : Brotherhood Mutual has fantastic resources for churches during all of this.

10:52:57 From Teresa Cox : I'm taking a vacation next week but since my bookkeeper is on furlough, I'll still be responsible for some duties while out.

10:53:18 From Matt Gates : Is anyone working with other local churches to open on the same weekend?

10:53:52 From Norm Hils FBC New Braunfels : None here at FBC New Braunfels.

10:57:21 From lindablack : What are you planning on using in place of passing

10:57:44 From lindablack : The offering plate?

10:57:55 From Teresa Cox : WE have a box with a slot for members to drop it in. We are preparing to have a soft opening in the next week or so.

10:58:00 From Chris Ockerman : Giving boxes and continued online giving

10:58:02 From Denise Craig : @Matt - We have coordinated with some other churches. In fact, there our 6 local pastors (ours included) who recorded a united message we will stream Wednesday night and Sunday night.

10:58:32 From Laurel Swanson : We are stopping the "plate passing" and adding drop boxes. Our online giving has gone from 30% to 60%.

10:58:43 From Denise Craig : @Matt - Even though the open dates are not exactly the same, they are within a 2-3 week period.

10:59:01 From cmeador : We have giving boxes and a large online format.

10:59:44 From Andrea Diener : We are planning giving baskets located at each exit for people to drop in as the leave.

10:59:45 From Chris Ockerman : Our online giving has moved from 35% to 70%. Have always used plates but are installing giving boxes in the building and have a mailbox like box outside for drive-by drop-offs.

11:00:10 From Mike Long : @Phil, thanks for making this call happen. It's great to share.

11:00:30 From Nancy Probst : Online giving through our software vendor - ACS/Realm. We plan to have stationary locations near entrance and exit.

11:00:48 From DONALD BENSON : When Phil talks , is it distorted to anyone else?

11:00:58 From Val Neuhart : Yes--static

11:01:01 From Erica Ginter : yes

11:01:22 From Laurel Swanson : I've mentioned it to him. I will keep on it :)

11:04:39 From Alan Ware : I have a member saying we should send the money back, that we may have a liability because we have a capital campaign, and have a giving capacity and do not need a loan

11:05:38 From Alan Ware : Yes, PPP

11:05:56 From Denise Craig : Have a great day everyone. So good to see you today! :-)

11:06:08 From Dennis Rodrigues : It would be most helpful to share PPP loan forgiveness models for churches showing clergy compensation vs. 941. Who might be able to share?

11:06:51 From Steffani Mears : For everyone: Do you think Children's and Student Ministries will "re-open" as well or only worship services?

11:09:06 From Norm Hils FBC New Braunfels : We're doing worship only when we reopen 31 MAY here at FBC New Braunfels

11:09:20 From Andrea Diener : At this phase, we are only doing worship (no childcare). No on campus groups, classes. yet.